

COMMUNITY DIRECTOR UPDATE OCTOBER 1, 2026

COMMUNITY NEWS

Tree Work was completed in August 2026 and sidewalk and driveway repairs started in September 2026 but may be completed in October 2026.

We will have our **Annual Fall Festival/Halloween Party** on Monday October 26, 2026, food, drinks and candy for all.

UPCOMING LOCAL EVENTS

4TH ANNUAL TRUNK OR TREAT CRUISE-IN

Date: Saturday, October 24th

Time: 3:00 PM – 5:00 PM

Location: Coffee County Administrative Plaza,
1329 McArthur Street, Manchester, TN

Halloween Trunk or Treat Car Show



UPCOMING COMMUNITY EVENT

HALLOWEEN/FALL FESTIVAL PARTY

Date: Monday, October 26th

Time: 5:00 PM – 6:45 PM

Location: Arnold Housing Community Center

Join us for a party featuring food, drinks, and plenty of candy!



Leasing Office Contact Information

-  (931) 650-5400
-  ArnoldFamilyHousing@HuntCompanies.com
-  ArnoldFamilyHousing.com

COMMUNITY TRASH PICKUP

Trash: Monday

Bulk Trash/Empty Box Removal: After moving in, the Base will send a truck around to your garage for a one-time empty box removal. If you need a bulk trash removal, please contact the office to coordinate the removal of bulk trash items.

MAINTENANCE WORK ORDERS

Business Hours: 8:00 AM- 5:00 PM, Monday through Friday

Emergency Maintenance Line: (931) 650-5400

24 Hours / Day - 7 Days / Week

Our Process & Commitment to Service

- **How will I know if my request was received?**
 - You will receive automatic work order notifications via email, delivered to the primary email address that we have on file, every step of the way! From the time the work order is created, scheduled, in progress, and any required additional work that may be needed, such as vendor work, and upon closure of the work order, work completed.
- **How are Technicians assigned to my work order?**
 - A team of dedicated Maintenance Technicians are assigned to each neighborhood. They will respond to your home, boots at the door, in the order in which the service request is received and/or based upon the priority of the maintenance concern (emergency, urgent, or routine).
- **How will Technicians contact me regarding my work order?**
 - Technicians will call the primary phone number that is on file in our system. Should you need to make any updates to this phone number, please contact your local Resident Services Specialist.
- **What if I am not home or available at the time the Technician arrives at my home?**
 - For emergency & urgent maintenance concerns, the Maintenance Technician will attempt to make contact via phone call to the main phone number that is on file. They will proceed with responding to your home to address the reported maintenance concern.
 - For routine maintenance requests, if we have Permission to Enter granted, the technician will attempt to contact you via phone call and proceed to your home to address the maintenance concern.
 - Should we not have Permission to Enter, the technician will attempt to contact you via phone and proceed to your home in an attempt to address the maintenance concern.
 - If you are unavailable or require the technician to return at a more convenient time, please work with your Maintenance Technician to schedule a convenient date and time. Appointments are only made upon resident request.
- **Your feedback is valued and extremely important to us!**
 - The following day, after work order completion, you will receive a survey via email or SMS text (if registered for SMS), from surveys@satisfacts.com, delivered to the primary email on file.
 - The link to complete the survey expires after the survey has been completed or after 14 days, whichever comes first.
 - Once complete, your responses are delivered directly to our team!

To Submit a Maintenance Request:

Emergency or urgent maintenance can be requested in person by visiting the management office or by calling directly.

Routine service may be submitted in person, by phone, or through the Hunt Resident Online Portal or Mobile Application.

Work Order Priorities:

EMERGENCY:

A work order that requires the mitigation of a hazard in order to prevent immediate damage to the asset or a threat to life, health, or safety. Target response time is 1 hour.

URGENT:

A work order that requires the mitigation of a condition in order to prevent a risk, that if left unaddressed, could over time escalate to damage of the asset or a threat to life, health, or safety. Target response time is 4 hours, between 8:00 AM and 5:00 PM, 7 days/week.

ROUTINE:

A request for work that is NOT a threat or potential threat to damaging the asset or life, health, safety. Target response time is 5 business days.

**Download the
Hunt Resident
App Today!**



OCTOBER

2026

SUN	MON	TUE	WED	THU	FRI	SAT
				01	02	03
04	05	06	07	08	09 National Depression Screening Day	10
11	12	13 Navy Birthday	14	15	16	17
18	19	20	21	22	23	24 4 th Annual Trunk or Treat Cruise-in
25	26 Deployed Day Halloween/Fall Festival Party	27 Navy Day	28	29	30	31